

Mr Emergency The Batman Prize Pack Competition

Promotion Name	Mr Emergency The Batman Prize Pack Competition
Promoter	Gas and Plumbing Pty Ltd ABN 89 152 593 630 of Level 9, 193-195 North Terrace Adelaide 5000
Promotion Period	The promotion opens at 12:00pm ACST Monday the 21 st of February 2022. Submissions close 12:00pm ACST on Friday the 4 th of March 2022. Winners will be selected via a random draw and announced at 3:00pm ACST on the 4 th of March 2022.
Relevant States/Cities	To be eligible, winners must reside in a service area of Adelaide, Perth, Melbourne, Sydney, Brisbane (all within a 50km radius) or Gold Coast, Geelong, Canberra and Bendigo (all within a 25km radius).
Entry Restrictions	Entry is open to residents of the relevant states. Persons must be over the age of 18 to be eligible. Mr Emergency employees, or persons with a direct relationship to Mr Emergency employees, are not valid winners. This includes parents, natural or adopted children, siblings, spouses, de facto relationship partners, cousins, friends, etc.
Verification Requirements	Not Applicable
Entry Procedure	To enter, entrants must, during the Promotion Period: <ul style="list-style-type: none"> • Visit the competition webpage via https://www.mremergency.com.au/competitions/the-batman-prize-pack-competition/ • Follow the entry instruction tasks via gleam.io to gain up to 62 competition entries. <p>Upon entry, all entrants agree to subscribe to the Mr Emergency mailing list.</p>
Maximum Number of Entries	A maximum of 62 competition entries is available to each entrant.
Selection Details	When: All entrants will be reviewed on Friday the 4 th of March 2022. One major winner and three runners up will be selected randomly via Gleam. Winners will be revealed at 3:00pm ACST via a Facebook live stream on the Mr Emergency Facebook page. Winners will be contacted directly by Mr Emergency.

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	<p>Selection Process: All eligible entrants will be recorded via Gleam. One major winner and three runners-up will be selected via Gleam's internal random selection process</p>
Prize Details	<p>Major Prize: \$100 Gold Class Gift Voucher, valid for Event Cinemas and/or Village Cinemas; Lego Technic The Batman Batmobile; DC Comics – The Batman 12" Posed Figure (Gold Label) No. Available: 1</p> <p>Runner Up Prize: \$50 Movie Gift Voucher, valid for Event Cinemas and/or Village Cinemas No. Available: 3</p>
Total Prize Pool	<p>Lego Technic The Batman Batmobile: \$149.00 DC Comics – The Batman 12" Posed Figure (Gold Label): \$60.00 Movie Vouchers: \$250.00 Total: \$459.00</p>
Prize Restrictions/Exclusions	<p>Non-transferable or refundable</p>
Notification and Publication of Winners	<p>The winners will be contacted directly by Mr Emergency. We will request their email address, phone number, full name, and postal address for the major prize winner. The winners will be announced via a Facebook livestream video at 3:00pm ACST on 4th of March 2022, and via https://www.mremergency.com.au/competitions/the-batman-prize-pack-competition/</p> <p>Prizes will be posted within 5 business days from the date the stock has arrived in the promoter's possession. A confirmation email to the winners once the prize has been posted.</p>
Prize Claim Date	<p>If the major prize winner and runners up do not respond to direct contact within seven days of initial contact on the 4th of March 2022, another winner will be randomly selected and contacted in their place. Any following winners will also have seven days to respond and confirm their details.</p>

MR EMERGENCY

Terms and Conditions of Entry for Mr Emergency's The Batman Prize Pack Competition

1. These terms and the Schedule form the Conditions of Entry for this Promotion and set out all of the information you need to know regarding this Promotion. Capitalised terms have the meaning given in the Schedule, unless otherwise stated. If there's any inconsistency between these terms and the Schedule, then what is in the Schedule is correct. By submitting your entry, you agree that these Conditions of Entry apply to your entry.

2. The promoter is Gas & Plumbing Pty Ltd. ABN 89 152 593 630, of Level 9, 193-195 North Terrace Adelaide 5000 ('Promoter', 'we', 'us').

3. Any updates to these Conditions of Entry will be published on our website at: <https://www.mremergency.com.au/competitions/the-batman-prize-pack-competition/>. It is important to check these Conditions of Entry regularly.

Who can enter

4. The eligibility requirements for this Promotion are set out in the Entry Restrictions. Directors, managers, employees, officers, agents and contractors of the Promoter, and their immediate families i.e., spouse, partner, parent, grandparent, natural or adopted child, and sibling (whether natural or adopted by a parent) are ineligible to enter.

How to enter

5. To enter, you must follow the Entry Procedure.

6. We will not accept entries which are incomplete, illegible, or which are generated by computers or other automated means.

7. We reserve the right to disqualify your entry in the event of non-compliance with these Conditions of Entry, failure to meet any content guidelines set out in the Entry Procedure, or if (in our reasonable opinion), you tamper or interfere with an entry mechanism in any way.

8. If the Promotion cannot run for reasons beyond our control (for example, infection by computer virus, mobile network failure, bugs, tampering, unauthorised intervention, fraud, or technical failures), we reserve the right to cancel, suspend, modify or terminate the Promotion. If that happens, we will select a winner from eligible entries received at the time.

9. All decisions made by us regarding any aspect of the Promotion are final, and no correspondence will be entered into.

Rules about entry content

10. You must take full responsibility for the content of your entry and for ensuring that your entry complies with these Conditions of Entry. When we talk about "entry content", we mean any content (including text, photos, videos and email messages) that you submit, upload, transmit, publish, communicate or use in connection with your entry into the Promotion.

11. Entries must be your original work. We reserve the right to verify, or to require you to verify, that your entry is your original work. If an entry cannot be verified to our satisfaction, that entry will be deemed invalid.

12. Your entry must not include:

- (a) any image or voice of any other person unless you have that person's permission. If your entry includes this content, you confirm that you have consent from the relevant person;
- (b) any content that contravenes any law, infringes the rights of any person or is obscene, offensive, potentially defamatory, discriminatory, indecent, objectionable, or inappropriate (which includes any content involving nudity, malice, excessive violence or swearing);
- (c) any content which infringes the intellectual property rights (such as copyright and trademarks) of another person. If you're not sure whether you have the right to include content (for example, recorded music), don't include it. By including any such content in your Mr Emergency entry, you confirm you have the permission of the owner to do so, and that this permission allows us to use the entry in accordance with these Conditions of Entry.

13. We may, in our absolute discretion, edit, modify, delete, remove, or take down any part of your entry.

14. By submitting an entry to the Promotion, you agree to assign all rights in your entry to us and consent to us using your entry in any manner we wish (including modifying, adapting, or publishing the entry, whether in original or modified form, in whole or in part or not at all), by way of all media, without compensation. By submitting an entry, you consent to any dealings with the entry that may otherwise infringe your moral rights in the entry. We may copy any content submitted as part of an entry, cause the content to be seen and/or heard in public, and communicate the content to the public. We may also allow third parties to do these things.

Prizes

15. The prize(s) are set out in the Prize Details and are subject to any restrictions specified in the Prize Restrictions/Exclusions. Prize values are accurate as at the commencement date of the Promotion. Any variation after that date is beyond our control. All costs, fees, charges, or expenses associated with the prize(s), which are not specified in the Schedule, are the responsibility of the winner(s).

16. Prizes are not transferable, exchangeable, or redeemable for cash. If for any reason a prize is not available, we will substitute it for another prize of equal or higher value (at our discretion).

How winners are chosen and notified

17. This Promotion is a game of chance. Each eligible entry will be approved in line with the Entry Procedure Criteria. The eligible entrants will be entered into a random generator and 1 winner will be selected. The promoter's decision is final, and no correspondence will be entered into. We will notify the winner, and publish their name, in accordance with the Notification and Publication of Winners information set out in the Schedule.

How to claim a prize

18. The Prize will be posted out to the winner using the postage address information provided from Facebook communications, unless the winner provides an alternative postage address at the time they are notified as being a winner. If the prize is not suitable for posting, we will determine the best delivery method. The Prize winner should allow up to four weeks for delivery. We accept no responsibility for any lost or misdirected mail, or any damage to the prize caused in transit.

19. If (having made reasonable efforts) we cannot contact the prize winner, or if the prize is not accepted or claimed by the Prize Claim Date, that prize winner's entry will be deemed invalid, and we reserve the right to distribute the unclaimed prize to another randomly selected entry.

20. At our request, prize winners (and their companion(s), if applicable) must sign an indemnity and exclusion of liability form provided by us. If a winner does not sign that form within the time specified by us, they will not be able to participate, and that winner's entry or prize claim will be declared invalid. We will then award that prize to the next best entry.

21. If you are a winner, you are responsible for your use of the prize, including complying with all relevant laws and any applicable terms and conditions of use.

Promoter's use of entries and personal information

22. On submission, entries become the property of the Promoter. We may, in our absolute discretion, edit, modify, delete, remove or take-down any part of your entry. By submitting an entry to the Promotion, you agree to assign all rights in the entry to us and consent to us using the entry in any manner we wish (including modifying, adapting, or publishing the entry, whether in original or modified form, in whole or in part or not at all), by way of all media, without compensation. By submitting your entry, you consent to any dealings with the entry that may otherwise infringe your moral rights in the entry. We may copy any content submitted as part of an entry, cause the content to be seen and/or heard in public, and communicate the content to the public. We may also allow third parties to do these things.

23. By participating in this Promotion, you understand and agree that Mr Emergency may use and disclose the personal information provided by you for the purpose of conducting the Promotion and for any of the purposes set out in the Mr Emergency Privacy Policy (available at <https://www.mremergency.com.au/privacy-policy/> which contains information about how you may access and seek correction of your personal information or complain about a breach of your privacy, and how Mr Emergency will deal with that complaint. Mr Emergency may also disclose your personal information to other parties, including Mr Emergency's third party service providers. Mr Emergency may use your personal information for direct marketing purposes unless you opt out (which you can do at any time in accordance with Mr Emergency). You can request to access, update, or correct any personal information we hold about you by writing to Mr Emergency Privacy Officer at PO Box 282 Rundle Mall, Adelaide, SA, 5000.

24. If requested by us, each winner must participate in all promotional activity (such as publicity and photography) surrounding the winning of the prize, free of charge. If you are a winner, you consent to us using your name, likeness, image and/or voice (including photograph, film and/or recording of the same) in any media for an unlimited period without compensation for the purpose of promoting this Promotion (including any outcome), and promoting any products manufactured, distributed and/or supplied by us.

General Information

25. We accept no responsibility for any problems or technical malfunction of any communication network or for any late, lost, incomplete, incorrectly submitted, delayed, illegible, corrupted, or misdirected entries, claims or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure or otherwise. We have no control over telephone communications, networks or lines and accept no

responsibility for any problems associated with them, whether due to traffic congestion, technical malfunction or otherwise. We are not liable for any consequences of user error including any costs incurred.

26. You acknowledge that there may be inherent risks in some aspects of the Promotion or the prize and that participation in the Promotion or the prize may involve participating in dangerous activities. By entering this Promotion and/or accepting the prize, you accept that risk for yourself and for your companion(s) (if applicable).

27. You will be responsible for any tax liability associated with a prize.

28. To the extent permitted by law, we will not be liable for any loss or damage whatsoever (including direct or consequential loss) or personal injury suffered or sustained in connection with the prize or this Promotion. We accept no responsibility for any tax liabilities that may arise from winning a prize.

29. We are not responsible for use of a prize which results in:

- (a) loss that was not reasonably foreseeable;
- (b) loss that was not caused by our breach of these Conditions of Entry or by our negligence;
- (c) business losses (such as lost data, lost profits or business interruptions) or loss suffered by non-consumers;
- (d) losses caused by factors which could reasonably be outside our control (such as faults in third party equipment); and
- (e) any loss caused, or contributed to, by an entrant's breach of these Conditions of Entry or an entrant's negligence.

30. These Conditions of Entry are governed by the laws of each entrant's state of residency within Australia.

31. The Promotion is in no way sponsored, endorsed, administered by, or associated with Facebook, Twitter, Instagram, Snapchat, YouTube, Reddit, Pinterest, LinkedIn or any other social networks that are used to share the Promotion.

By participating in this Promotion, you understand that you are providing your information to the owner of the Promotion and not to Facebook, Twitter, Instagram, Snapchat, YouTube, Reddit, Pinterest, LinkedIn or any other social networks.

32. By participating in the Promotion, you have affirmatively reviewed, accepted, and agreed to all the Official Rules, Terms and Conditions.